



STANFORD HILLVIEW HOTEL  
TSIM SHA TSUI

## NOVEL CORONAVIRUS (COVID-19) PRECAUTIONARY MEASURES

As the COVID-19 situation continues to evolve around the world, the well-being and safety of our guests and associates remain our top priority which is why we are putting additional tried-and-tested safeguards to enhance our already rigorous hygiene and safety standards in Stanford Hillview Hotel to ensure a safe and comfortable environment for all individuals.

### Public Spaces

From your point of arrival, you will experience an elevated level of protection which includes mandatory temperature taking via thermal scanner deployed at key entry points and completion of health declaration forms, air purifiers installed in public spaces, partitions at check-in desks, regular disinfection of high-touch areas and social distancing measures. Surgical masks will also be worn by all guests-facing team members.

### Guest Rooms

All guest rooms undergo deep cleaning, sanitisation and disinfection. To minimise contact, guests can opt out of daily housekeeping service. Increased anti-viral disinfection is in place for all in-room soft furnishings, surfaces e.g. telephones, bedside buttons and ornaments. Bedding and linen are changed regularly and washed at sufficiently high temperatures to ensure sterilization.

### Supporting Our Community

In supporting our Frontline heroes, we are pleased to accommodate these heroes by designing a special room package to ensure that they are well taken care of during their rest time.

We will continually to evaluate and adapt our cleanliness protocols to meet the evolving challenges presented by the COVID-19 pandemic.

Though these unprecedented times, the spirit of travel and the joy of connecting with people and cultures all over the world are still alive. We thank you for putting your trust in Stanford Hillview Hotel and look forward to welcoming you back to our hotel soon.