



## **NOVEL CORONAVIRUS (COVID-19) PRECAUTIONARY MEASURES**

The health, safety and well-being of our guests and team members are and will remain the top priority of Stanford Hotel. We have put in place the precautionary measures to ensure a safe and comfortable environment of all individuals.

### **Hotel Entrance**

In view of the current situation of the Novel Coronavirus(COVID-19) infection, all staff members and guests / newly arrived guests are requested to measure their body temperature upon entering the hotel via key entry points. Hand sanitizers are available in the hotel.

### **New standards on Hygienic Practices**

A series of enhanced hygiene practices have been rolled out and reinforced, included but not limited to the following.

- All staff must wear surgical masks while on duty.
- Staff and guests are encouraged to apply alcohol-based disinfectant hand rubs which are equipped throughout the hotel and Food & Beverage outlet.
- Travel history of all check-in guests are registered and kept for record.
- Lift button panels, door handles, counter top, hand rails are sanitized every hour by Housekeeping team.
- Guest toilets in public areas are disinfected every hour.

### **Dining Experience at our Restaurant**

Stringent hygiene control measures have been in place for food preparation areas in Food & Beverage outlet.

- None of our food or beverage products are sourced from Hubei province or Wuhan city, where the Novel Coronavirus originated.
- All buffets have been suspended until further notice.
- All tableware is cleaned and sterilized daily.
- All crockery and utensils go through a high temperature dish washer then are additionally sanitized.
- Dining tables and chairs are sanitized more frequently throughout the day.
- All chefs and food handlers are required to thoroughly wash their hands frequently with surgical masks on at all times and wear gloves when handling food items.

As health and wellbeing of everyone at our hotel takes center-stage, Stanford Hotel is dedicated and looks forward to welcoming guests to the hotel and to the "Pearl of the Orient".