

## 30 DAYS ADVANCE PURCHASE (SAVE 10%)

### DEPOSIT POLICY

#### RESERVATIONS FOR 01 - 09 ROOMS:

- Pre-payment for the first 01 night of all rooms will be charged upon confirmation which is NON-REFUNDABLE and NON-TRANSFERABLE.
- Any cancellation/modification will incur the first 01 night charge.
- Please note that the same credit card used for booking must be presented upon check-in for verification purpose. The name on the credit card must match the guest's name checking in.
- Reservations cannot proceed without valid credit card information.

#### RESERVATIONS FOR 10 ROOMS OR ABOVE:

- Full Pre-payment for the entire stay of all rooms will be charged upon confirmation which is NON-REFUNDABLE and NON-TRANSFERABLE.
- Cancellations or changes of room booking(s) will not be permitted for any reason.
- Please note that the same credit card used for booking must be presented upon check-in for verification purpose. The name on the credit card must match the guest's name checking in.
- Reservations cannot proceed without valid credit card information.



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## CANCELLATION POLICY

### RESERVATIONS FOR 01 - 09 ROOMS:

- Any cancellation/modification will incur the first 01 night charge.
- Amendment of reservations:
  - (i) Modification will be considered as cancellation of your original booking, cancellation policy is equivalent to the first 01 night penalty charge.
  - (ii) Rates are per room, per night, vary by arrival date and/or length of stay. Early departure fee may apply.
  - (iii) A new booking request will be created on your modified reservation, which is subject to space availability and Hotel's final confirmation.
  - (iv) New room rates according to market situation at time of booking will apply and FULL Pre-payment for the entire stay of all rooms will be charged on your valid credit card upon confirmation, which is NON-REFUNDABLE and NON-TRANSFERABLE.
- Failure to arrive at the hotel will be treated as a No-Show and will incur the first 01 night charge.
- Failing to call or show up before check-out time after the first night of a reservation will result in cancellation of the remainder of your reservation.

### RESERVATIONS FOR 10 ROOMS OR ABOVE:

- Cancellations or changes of room booking(s) will not be permitted for any reason.
- Once booking is confirmed, it CANNOT be refunded or altered in any way.
- Full payment will be charged for any no-show or early departure.



## TERMS & CONDITIONS:

- Check In Time - 14.00 hours or after (Local time)  
Check Out Time - 12.00 noon or before (Local time)
- Please note that all amounts will be settled in Hong Kong dollars (HKD).  
The currency exchange rate shown on website is for indication and reference purposes only. The actual exchange rates for currency exchange will be determined by the selected Bank at the time of transaction.
- Payment method – By credit cards: American Express, Visa, Master Card, JCB are accepted.
- Room rates are valid for single or double occupancy per room, and are quoted on a nightly basis unless otherwise specified.
- A maximum of three persons is permitted to share one room with one additional rollaway bed (Advance reservation required, subject to availability and space permitting); Additional fees apply for the third person.
- Children policy:  
Child under the age of 12 years sharing existing bedding with adults is free. Children aged 12 and older are considered as adults.
- Room rates are per room, per night, vary by arrival date and/or length of stay. In case of reservations modification, early departure fee may apply. Change of booking will depend on Hotel's space availability and final confirmation. New room rates according to market situation at time of request will apply, subject to reservations policies of the original booking.
- Special requirements such as room location, type, particular facility, particular view, etc. are not guaranteed.
- No change of guest name is allowed under any circumstances.
- Special offers cannot be used in conjunction with other promotions or discounts.
- All offers are non-transferable, non-exchangeable for cash, credit or any other items.
- All offers are for the guests' personal use only and cannot be re-sold or used for tour groups, travel agents, corporate events, and marketing, promotional or other business purposes.
- These terms and conditions are subject to the interpretation of Stanford Hillview Hotel which shall be final and conclusive.
- In the event of disputes, Stanford Hillview Hotel reserves the right to make final judgment on the dispute.
- Stanford Hillview Hotel reserves the right to amend or supplement the terms and conditions applicable to the benefits or to terminate or suspend the availability of any benefit at any time without any prior notice.
- In the event of any conflict or inconsistency between the English version and the Chinese version of these Terms and Conditions, the English version shall prevail.

