

SUPER-VALUE OFFER

GUARANTEE POLICY

- An approval code (equivalent to one night room rental charge) will be obtained from your credit card as a form of reservation guarantee at the time of booking.
- Please note that the same credit card used for booking must be presented upon check-in for verification purpose. The name on the credit card must match the guest's name checking in.
- Reservations cannot proceed without valid credit card information.

CANCELLATION POLICY

- 03 days cancellation or amendment notice in advance is required.
- Any cancellation received within 03 days prior to arrival will incur the first 01 night charge.
- Amendment to the arrival and/or departure dates is permitted but only if such change is made at least 03 days prior to the original check-in date, subject to Hotel's final confirmation of space availability and prevailing rates.
- Modification received within 03 days will be considered as cancellation of your original booking equivalent to the first 01 night penalty charge; Room rates are per room, per night, vary by arrival date and/or length of stay. Early departure fee may apply; A new booking request will be created on your modified reservation, which is subject to Hotel's final confirmation of space availability and prevailing rates.
- Failure to arrive at the hotel will be treated as a No-Show and will incur the first 01 night charge.
- Failing to call or show up before check-out time after the first night of a reservation will result in cancellation of the remainder of your reservation.



STANFORD HOTEL

MONGKOK

